

Title of Invention: System and Method for Initiating  
Returns Over a Network  
Inventor's Name: Chalmer et al.  
Attorney Docket Number: 18360/236825

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UPS Internet Shipping: View/Print Label

UPS Internet Shipping: View/Print Label

1. Print the label: Select Print from the File menu in this browser window to print the label below.
  2. Fold the printed label at the dotted line. Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
  3. Getting Your Shipment to UPS  
Customers without a Daily Pickup  
Ground, 3 Day Select, and Standard to Canada shipments must be dropped off at an authorized UPS location, or handed to a US driver. Pickup service is not available for these services. To find the nearest drop-off location, select the Drop-off icon from the UPS tool bar.  
Air shipments (including Worldwide Express and Expedited) can be picked up or dropped off. To schedule a pickup, or to find a drop-off location, select the Pickup or Drop-off icon from the UPS tool bar. Click here to find your nearest UPS Drop-off Location.
- Customers with Daily Pickup  
Your driver will pickup your shipment(s) as usual.

FOLD HERE

SHIP FROM COMPANY NAME (JOEC) 11 SHIP FROM ADDRESS (JOEC) LONG ISLAND CITY NY 11101		SHIP TO: SHIP TO ADDRESS (VENDOR) (333) 656-7337 9339 SHIP TO COMPANY NAME (VENDOR) US SHIP TO ADDRESS 2 (VENDOR) US SHIP TO ADDRESS 3 (VENDOR) 33 SHIP TO ADDRESS 1 (VENDOR) ATLANTA GA 30346		GA 300 9-03		UPS NEXT DAY AIR TRACKING#: 1Z F00 100 84 9006 7972		BILLING: P/P DESC: Merchandise Description Text AUTHORIZED RETURN SERVICE RMA: abcdefg	
SHIP FROM COMPANY NAME (JOEC) 11 SHIP FROM ADDRESS (JOEC) LONG ISLAND CITY NY 11101		SHIP TO: SHIP TO ADDRESS (VENDOR) (333) 656-7337 9339 SHIP TO COMPANY NAME (VENDOR) US SHIP TO ADDRESS 2 (VENDOR) US SHIP TO ADDRESS 3 (VENDOR) 33 SHIP TO ADDRESS 1 (VENDOR) ATLANTA GA 30346		GA 300 9-03		UPS NEXT DAY AIR TRACKING#: 1Z F00 100 84 9006 7972		BILLING: P/P DESC: Merchandise Description Text AUTHORIZED RETURN SERVICE RMA: abcdefg	

Fig. 6

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----- Original Message -----

From: ShipperName(MERCH) [mailto:esc1cbf@ups.com]  
Sent: Tuesday, March 06, 2001 11:50 AM  
To: esc1gsc@ups.com  
Subject: ReturnNotSubjectTest

UPS ReturnNotification

Message:

This notice is to alert you that a shipment is in transit to:  
ShipToAttnName\*(VENDOR)  
ShipToCompanyName(VENDOR0  
33 ShipToAddr1(VENDOR)  
USShipToAddr2(VENDOR)  
USShipToAddr3(VENDOR)  
Atlanta, GA 30346

This shipment was processed on Tue mar 06 11:49:57 EST 2001 by:  
ShipFromAttnName(JOEC)  
ShipFromCompanyName(JOEC)  
11 ShipFromAddr1(JOEC)  
USShipFromAddr2(JOEC)  
USShipFromAddr3(JOEC)  
Long Island City, NY 11101

This shipment was processed by UPS OnLine Tools.  
To learn more about the benefits fo shipping with UPS OnLine, please4 see:  
<http://ec.ups.com>

Shipment Detail:

Tracking# for Shipment: 1ZF001008493498233

Merchandise Description: MerchandiseDescriptionTest

Additional Detail:

UPS Service Level: Next Day Air

Shipment Weight: 4.0 LBS

RMA: abcdefg

You can track the shipment at any time from the following URL:

<http://wwwapps.ups.com/etracking/tracking.cgi?tracknum=1ZF001008493498233>

Or go to <http://wwwapps.ups.com/etracking/tracking.cgi>  
and enter the tracking number.

**Fig. 8A**

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<?xml version="1.0"?>  
 - <returnNotificationEMail>  
 - <Shipper>  
   <Name>ShipperName(MERCH)</Name>  
   <AttentionName>ShipperAttnName\*MERCH</AttentionName>  
   - <Address>  
     <AddressLine1>22 ShipperAddr1</AddressLine1>  
     <City>Belle Mead</City>  
     <StateProvinceCode>NJ</StateProvinceCode>  
     <PostalCode>08502</PostalCode>  
     <Country>US</Country>  
   </Address>  
   </Shipper>  
 - <ShipFrom>  
   <CompanyName>ShipFromCompanyName(JOEC)</CompanyName>  
   <AttentionName>ShipFromAttnName(JOEC)</AttentionName>  
   - <Address>  
     <AddressLine1>11 ShipFromAddr1(JOEC)</AddressLine1>  
     <AddressLine2>USShipFromAddr2(JOEC)</AddressLine2>  
     <AddressLine3>USShipFromAddr3(JOEC)</AddressLine3>  
     <City>Long Island City</City>  
     <StateProvinceCode>NY</StateProvinceCode>  
     <PostalCode>30346</PostalCode>  
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   </ShipFrom>  
 - <ShipTo>  
   <CompanyName>ShipperName(MERCH)</CompanyName>  
   - <Address>  
     <AddressLine1>33 ShipToAddr1(VENDOR)</AddressLine1>  
     <AddressLine2>USShipToAddr2(VENDOR)</AddressLine2>  
     <AddressLine3>USShipToAddr3(VENDOR)</AddressLine3>  
     <City>Atlanta</City>  
     <StateProvinceCode>GA</StateProvinceCode>  
     <Country>US</Country>  
   </Address>  
   </ShipTo>  
   <Description>MerchandiseDescriptionTest</Description>  
 - <packageWeight>  
   - <UnitOfMeasurement>  
     <Code>LBS</Code>  
   </UnitOfMeasurement>  
   <Weight>4.0</Weight>  
   </PackageWeight>  
 - <ReferenceNumber>  
   <Code>75</Code>  
   <Value>abcdefg</Value>  
   </ReferenceNumber>  
   <TrackingNumber>1ZF001008493498233</TrackingNumber>  
 </ReturnNotificationEMail>

**Fig. 8B**

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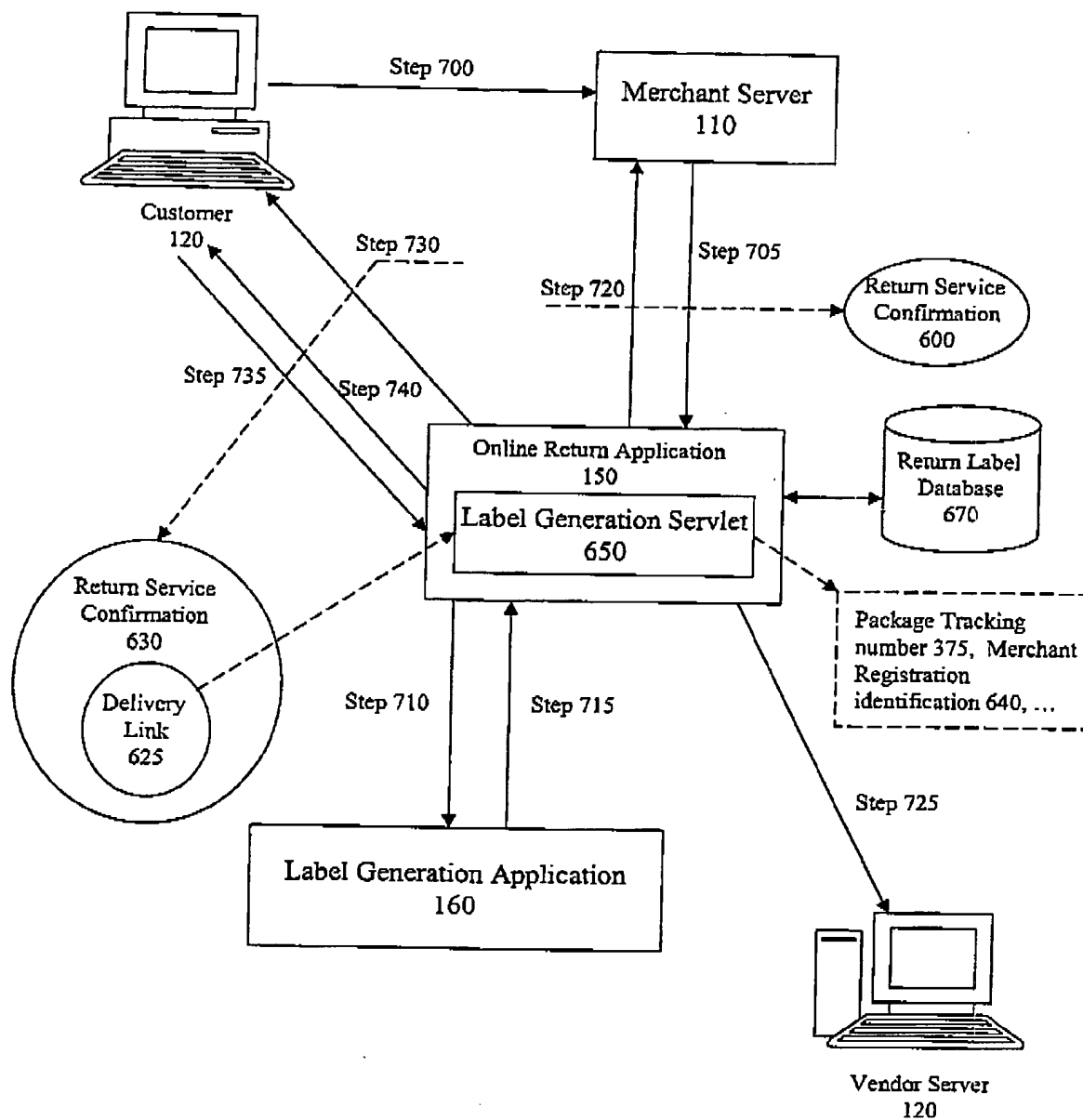
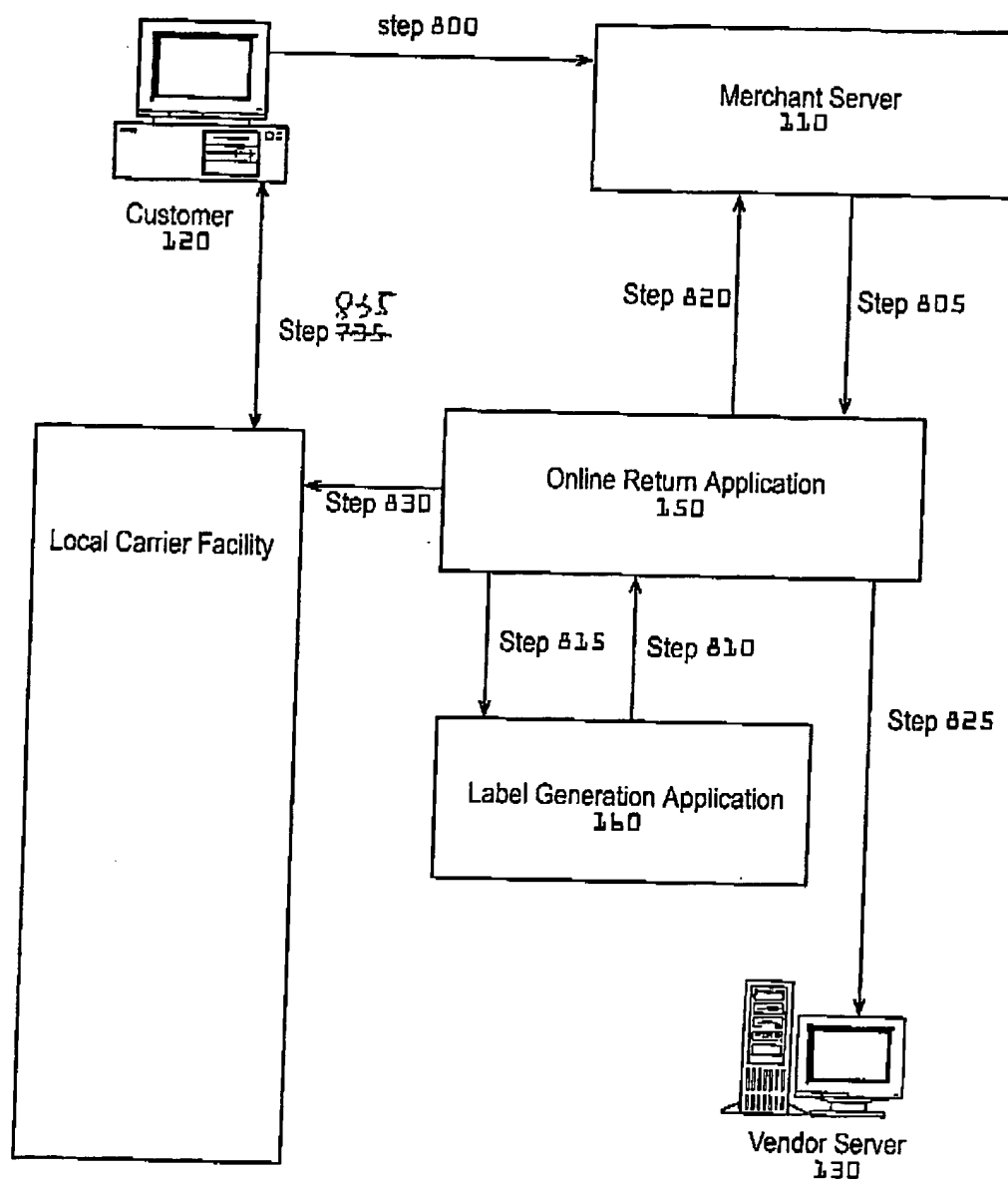


Fig. 9

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**Fig. 10**